



MEGACOM
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SAMSUNG PRINTERS REPAIR ORDER FORM

| CUSTOMER INFORMATION | | PRINTER INFORMATION | |
|---|--|---------------------|--|
| Company Name: | | MODEL: | |
| Street Address: | | SERIAL #: | |
| City, State, ZIP: | | E-Mail Address: | |
| Contact Name: | | Fax #: | |
| Phone #: | | 2nd Phone #: | |
| ** From Notebooks to Networking Since 1993 – Celebrating our 18 th Anniversary! ** | | | |
| Symptom/Problem | | | |

Cables: Disk: Warranty: Purchase Date: [] Rep [] Received By: [] Verified By: []

| SERVICE RATES | MODEL | RATES | Service Rate Terms & Conditions: MEGACOM is an authorized Samsung Printer/Multi-Function Device Repair Service Center. We are authorized to repair Samsung's Retail, SOHO, and Business Class Laser printer models that are under warranty and out-of-warranty. For all service requests, we will check and clean your printers thoroughly and make any preventive replacement recommendations when they are appropriate. <i>The service charges shown here do NOT include any parts cost.</i> If the parts are required, we will notify you in advance to get the authorization before proceeding with repair service. We ONLY use the genuine parts that are provided directly by Samsung to ensure highest quality of standards. If the customer chooses not to repair after we provide a complete diagnostic, the customer will be charged for a \$35.00 diagnostic fee. MEGACOM provides 60 days of limited warranty on all repairs (parts and labor). If the problem occurs again within 60 days and it is not caused by the part(s) that we had replaced, the customer is responsible for a full repair cost of the defective part <u>and</u> labor charges. <i>All charges are due at the completion of service. We will not be responsible for any printers that are not picked up by customer for more than 30 days after the service completion date.</i> |
|---|--|---------------|--|
| | ML-12xx, 14xx, 16xx, 2010 Series | \$45.00/flat | |
| | ML-17xx, 21xx, 25xx, 2855 Series | \$50.00/flat | |
| | ML-3051, 356x, 4050, 4551, 4500, 4600, 5000 Series | \$50.00/flat | |
| | ML-6060/6060N | \$50.00/flat | |
| | ML-7300 Series | \$75.00/flat | |
| | SF-555P, 565P, 531P, 5100 Series Fax | \$50.00/flat | |
| | CLP-300, 315, CLX-3160/3175 Series | \$75.00/flat | |
| | CLP-500, 510, 550, 600, 610, 660 Series | \$95.00/flat | |
| | QuickLaser 7000/7050 & ML-7000P/7000N | \$75.00/flat | |
| | SCX-4xxx MFP Series | \$75.00/flat | |
| | CLX-6210/6240 FX Series | \$125.00/flat | |
| Other Models | Ask us! | | |
| Parts Total: (Add 8.75% CA Sales Tax) | | | |
| Grand Total: | | | |

I/We have read above and fully understand and agree with the terms specified. I/We agree to pay total amounts due upon completion of service and fully agree to the terms specified in all invoices.

Signed: _____ Customer Name: _____ Date: ____/____/____